



Compliance Policy

At Nubank, we act in accordance with the regulations and laws applicable to our business, always focused on providing the best experience for our customers.

Our Compliance Policy defines the guidelines related to compliance with these requirements and reinforces our commitment to transparency and excellence in service.

Therefore, we want to share our Compliance guidelines with you:

- Nubank works continuously to develop a Compliance culture to reinforce the principles of our [Code of conduct](#).
- We always act to ensure compliance with regulatory and legal requirements applicable to our business and customers.
- The Compliance team is responsible for coordinating compliance-related matters and helping Nubankers understand and fulfill their role in our Compliance culture.
- The Compliance team provides support and periodically reports to the Board on matters related to compliance.
- All Nubankers are responsible for ensuring compliance with the Compliance Policy and for promoting our culture of Integrity.

If you believe that another Nubanker, or even Nubank, is not following the expected standard of conduct, tell us through [Parker, Nubank's Whistleblowing Channel](#).